

1OF 1

304 SHIP FROM COMPANY NAME (JOEC)  
11 SHIP FROM ADDR1 (JOEC)  
LONG ISLAND CITY NY 11101

SHIP TO: ARS  
SHIP TO ATTN NAME (VENDOR)  
(333) 656-7337 9339

306 SHIP TO COMPANY NAME (VENDOR)  
US SHIP TO ADDR2 (VENDER)  
US SHIP TO ADDR3 (VENDOR)  
33 SHIP TO ADDR1 (VENDOR)  
ATLANTA GA 30346

308 GA 300 9-03

310 UPS NEXT DAY AIR  
TRACKING# 12 FOO 100 84 9006 7972 1

320

322 BILLING: P/P

326 DESC: Merchandise DescriptionText

328 AUTHORIZED RETURN SERVICE

330 RMA:abcdefg

RETURN SHIPPING LABEL

300

**Fig - 3**

Input RMA Information			
Company:		RMA Type:	Standard ▼
Attention:		RMA Number	
Address 1:		Country:	United States ▼
Address 2:		Phone:	
Address 3:		Recipient's Email:	
City:		Weight:	lbs.
State:		Destination	DEMO ▼
Postal Code:		Shipping Method:	Ground ▼
Insert Record		<input type="checkbox"/> Show me the label	

**Fig - 4**

Destination Listing Add a Destination					
Facility ID	Name	Attention	Address 1	Address 2	Phone
Address 3	City	State	Postal Code	County	
DEMO	DEMO CENTER	DEMO MANN	23 MAIN		Edit
	PORTLAND	OR	97217	US	5035551212
Forest	XYZ Co.	RMA Return	27700 SW Parkway Ave		Edit
	Wilsonville	OR	12345	US	800-555-6400

602

604

Enter RMA:

Find RMA

608

Report Configuration

606

Status Selections:

Label Not Retrieved

Label Retrieved But Not Sent

Product In Transit

Product Delivered

(22) ☒

(73) ☐

(29) ☐

(140) ☐

Date Range:

614

616

Created On

Between:

2003

3

25

And:

4

25

2003

All Dates

☐

Sort By:

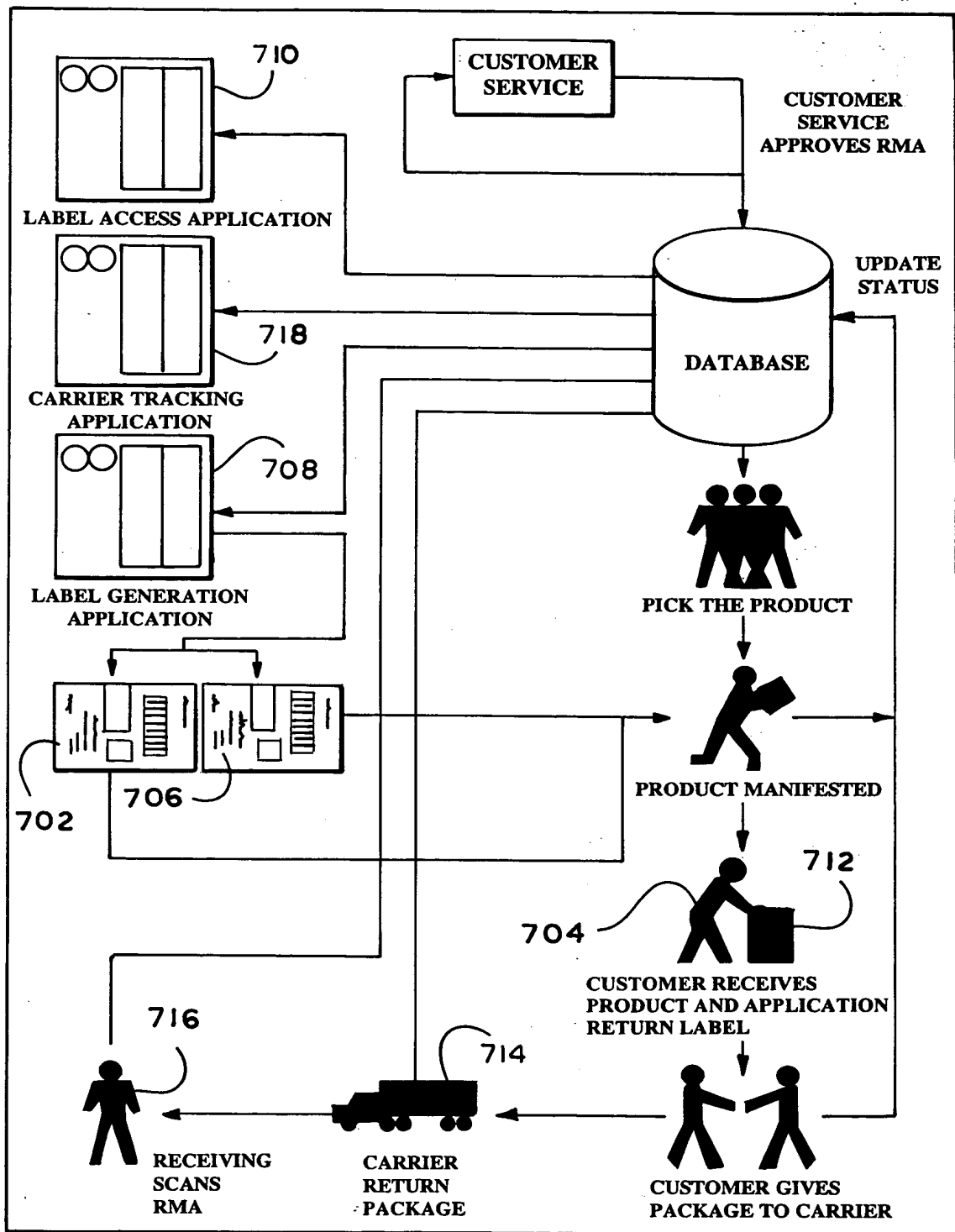
RMA Number

Show Report

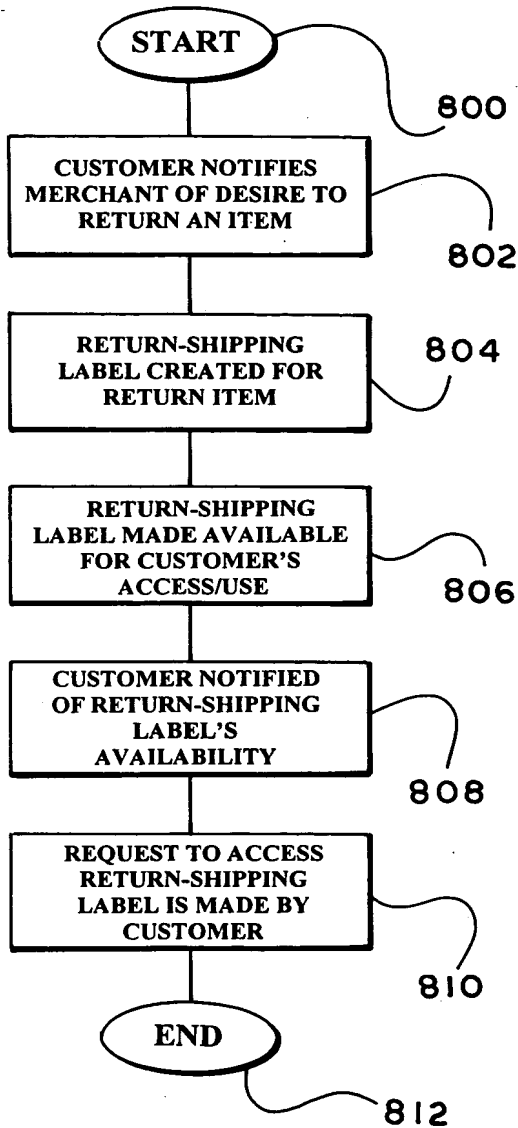
612

618

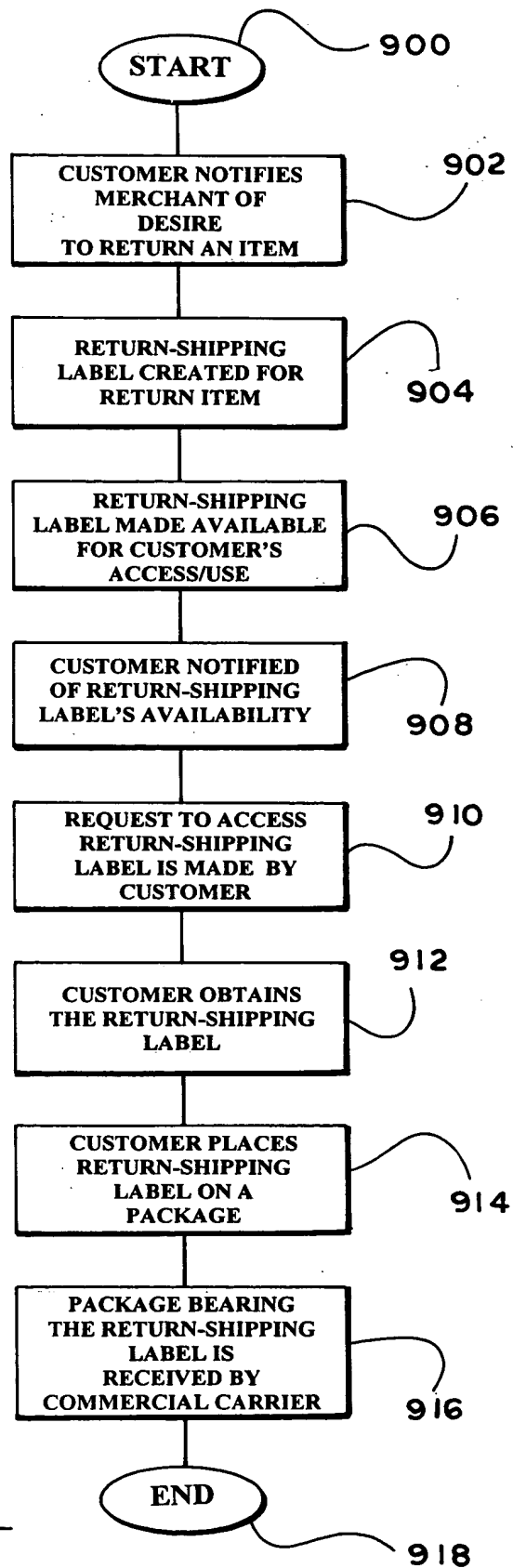
610



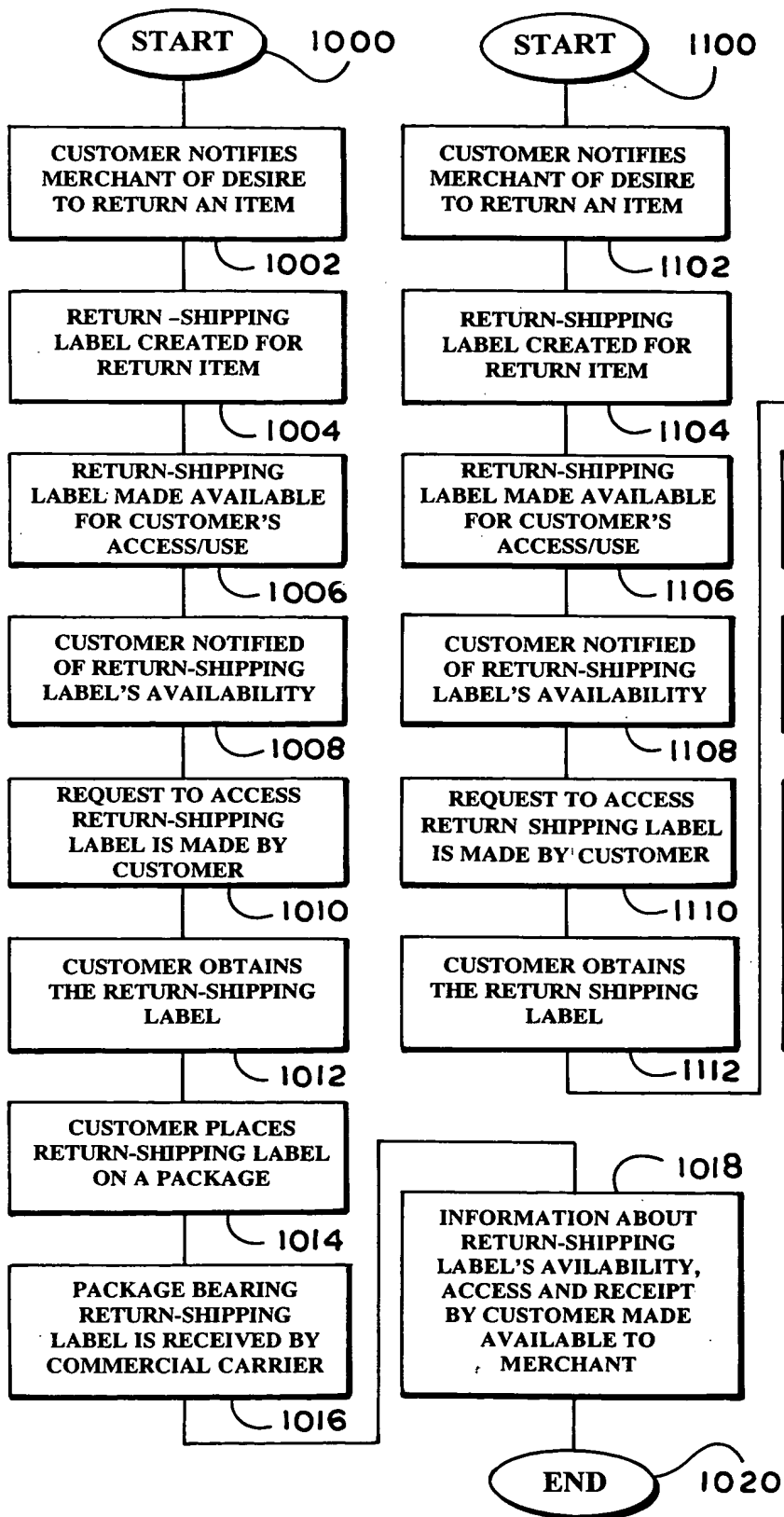
**Fig. 7**



**Fig. 8**



**Fig. 9**



**Fig. 11**

**Fig. 10**